

UNITED STATES OF AMERICA  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

Addition of Gift Cards Price Category to  
Greeting Cards and Stationery Product

Docket No. MC2014-26

CHAIRMAN'S INFORMATION REQUEST NO. 2

(Issued August 1, 2014)

To clarify the basis of the Postal Service's request to add Gift Cards as a new price category to the Greeting Cards and Stationery Product,<sup>1</sup> the Postal Service is asked to provide written responses to the following questions. Answers should be provided as soon as possible, but no later than August 6, 2014.

1. For gift cards that are lost, stolen or missing in the mail, please answer the following:
  - a. Please describe the Postal Service's reimbursement policy.
  - b. Please explain how the policy is presented to consumers.
2. For gift cards that are lost, stolen or missing outside of the mail, please answer the following:
  - a. Please describe the Postal Service's reimbursement policy.
  - b. Please explain how the policy is presented to consumers.

By the Chairman.

Ruth Y. Goldway

---

<sup>1</sup> Request of the United States Postal Service to Add Gift Cards as a New Price Category in the Greeting Cards and Stationery Product, June 9, 2014 (Request).